



Freitag, 16. Juni 2023 / Friday, 16 June 2023

11.00 – 12.30h Workshops Flucht / Escape

Workshop 1 Sara Ismailaj und Verena Bauer *"This is what we often have in our exchanges of experience, that the private takes precedence despite everything" - On the importance of professional accompaniment of tandem programs in the refugee migration society (English)*

Institution: Rheinland-Pfälzische Technische Universität

Place: Kaiserslautern-Landau, Deutschland

Abstract

Volunteering for refugees is characterised by the solidarity of civil society (Karakayali 2018) and at the same time by social relations of inequality that can reinforce the (structural) dependencies of refugees (Stock 2019). The need for professional accompaniment in tandem programmes was one of the central findings of our presentation last year, in which we reconstructed refugee participants' experiences of racism and othering processes (Bauer, Ismailaj, Rosen 2022). In researches on (socio-) pedagogical accompaniment in volunteering programmes, however, the focus is often on the volunteers and less on the refugee participants (Brinker 2021). Complementary to this, in our presentation we would like to shed light on the experiences of professionals whose tasks include organising volunteering and ensuring the quality of the program, for example, by leading meetings with volunteers, preparing them, etc. Our data corpus so far includes seven problem-centred guided interviews (Witzel 2000) with staff members of a volunteer agency, which we analyse using grounded theory (Charmaz 2014). In doing so, we shed light on the following question: What value do the professionals place on their supervision of the tandem programmes in the context of volunteering? We discuss the challenges that they are confronted with, but also the opportunities they perceive.

CV

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